

VOLUME I

The Sustainability Bulletin:

Updates on our suppliers' sustainability and social value initiatives



Welcome!

We are pleased to present our first sustainability bulletin for 2023.

This bulletin aims to provide updates on our suppliers' sustainability initiatives and the actions they are taking to provide social value. At Elior, we are committed to sustainable developments across the business, including the practices of suppliers that we choose to work in partnership with.

Our suppliers are working hard to have a positive impact on the environment and local communities. This bulletin allows us to showcase and celebrate the steps they are taking.



POSITIVE FOODPRINT PLAN

Our business as a contract caterer means we naturally have an impact on all areas of social responsibility:



The Positive Foodprint Plan is our group CSR strategy that is built around four pillars of responsibility. It was first launched in 2017 and is aligned to four of the UN sustainable development goals.



HEALTHY CHOICES

Our commitment to healthy choices aligns with UN Sustainable Development Goal 3, Good Health and Well-Being. We provide balanced and healthy choices and raise awareness of benefits of healthy eating with guests.



A CIRCULAR MODEL

We are working towards Goal 11, Sustainability cities and Communities by reducing our environmental footprint, including working towards zero food waste, innovate and develop partnerships to move towards a circular model and sharing sustainability best practices with suppliers and clients.



SUSTAINABLE INGREDIENTS

Our commitment to using sustainable ingredients aligns with UN Security Development Goal 2, Zero Hunger. We are committed to developing a sustainable supply chain, with an emphasis on local produce and building long-term relationships with suppliers for best quality.



THRIVING PEOPLE AND LOCAL COMMUNITIES

UN Sustainable Development Goal 8, Decent Work and Economic Growth. We are working to develop the skills of our people to encourage internal promotion and are contributing to developing local communities.



Fairtrade Fortnight

Fairtrade Fortnight 2023 took place 27 February – 12 March 2023.

Fairtrade Fortnight is an annual celebration of all things Fairtrade, this year the focus was on encouraging people to switch to Fairtrade products so that farmers and workers overseas can protect the planet and safeguard the future of some of the UK's favourite foods.

On Tuesday 28 February, Fairtrade launched The Endangered Aisle, a pop-up immersive retail space at 32 Shoreditch High Street, London. It highlighted the urgent need to protect the future of food and the small switches shoppers can make to play their part.

"I didn't know I was punishing the land, now because of this project I've seen the benefits, there are more nutrients in the soil." -Sadick Abanga, 39, Fairtrade cocoa farmer, Ghana

Sadick farms nine acres of land for cocoa. He's been doing this for 18 years and it's getting increasingly difficult due to the climate crisis. Part of his farm lies high on a rocky, steep hillside, unfriendly terrain for cocoa plants. Sadick's working on gradually surrounding it with shade trees. This is a technique he discovered after joining an agro-forestry project, which offers farmers training in methods to adapt to climate change by improving soil, planting for shade and attracting biodiversity.

Sadick was able to join because he is part of a Fairtrade co-operative, where in addition to projects like this, farmers can choose to invest their Premium in adapting to the climate and cost of farming crises.

**We believe in giving
back to the planet!**

So we plant trees.



JUST ONE TREE.

JUST ONE Tree

JUST ONE Tree is a non-profit initiative removing CO2 from the atmosphere and reversing biodiversity loss through global reforestation.

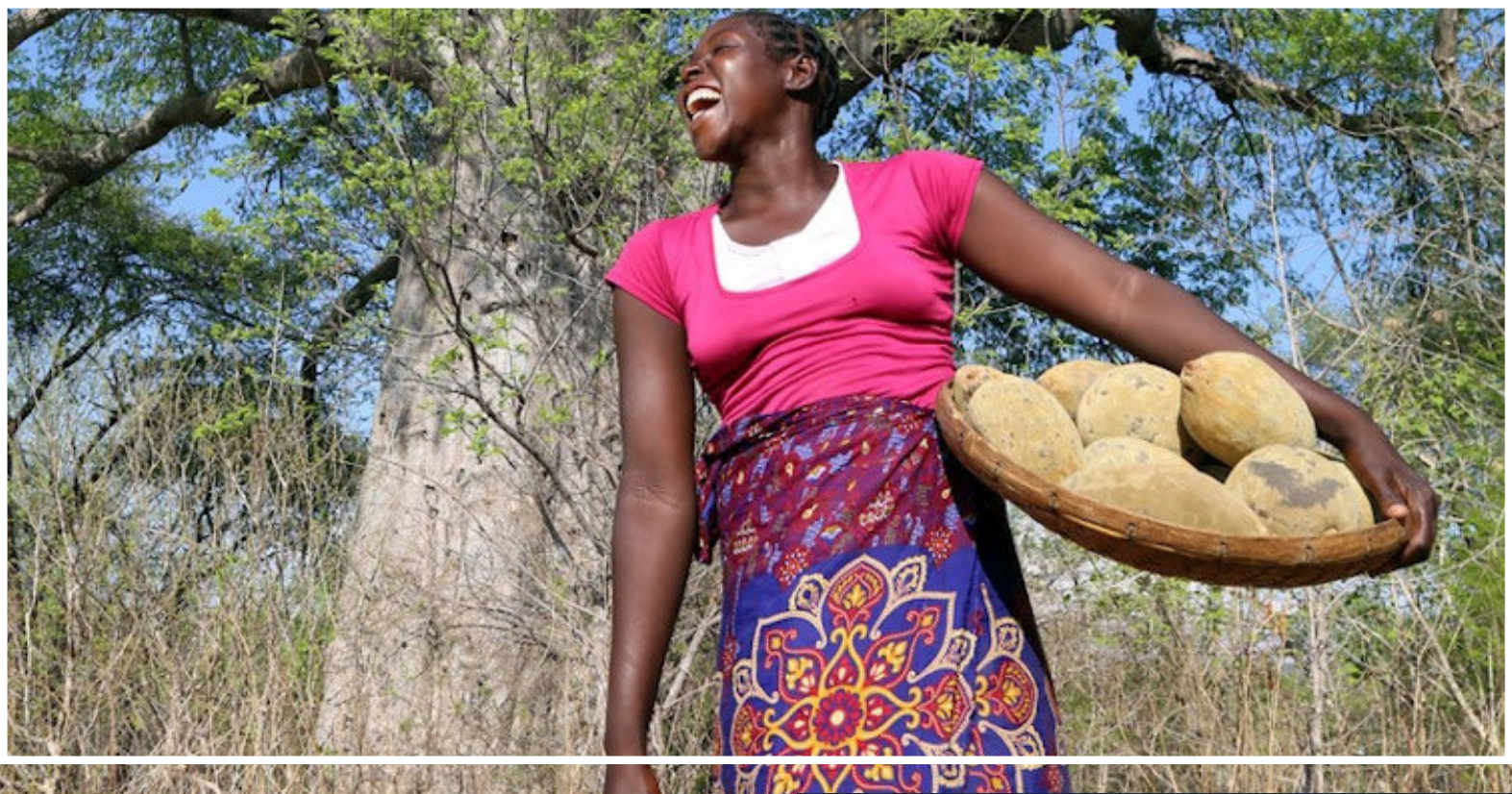
They plant trees in areas severely affected by deforestation to maximise the effect on reducing global warming. In the process they help to provide agricultural education and sustainable incomes to local communities. But they don't stop there.

JUST ONE Tree concentrates on restoring the entire ecosystem by planting on land and in the oceans, and they also focus on helping to shape the next generation of planet-conscious thinkers by bringing environmental education into the classrooms with lesson plans and JUST ONE Tree Day.

Elior's Eco Points Loyalty Scheme

The Loyalty Scheme has been created to help educate, inform and influence customers to make more environmentally conscious purchasing choices. Initially the Scheme will encourage lower carbon food choices by targeting vegetarian and vegan offers. The Loyalty Scheme will then expand to include other green choices such as plant-based milk and reusable items.

The new Loyalty Scheme operates in a similar way to other reward schemes. In this case, when green items are purchased, Eco Points are awarded. When a customer has collected ten Eco Points they are notified that their conscious purchasing decisions have enabled a tree to be planted, helping to remove CO2 from the atmosphere and reverse biodiversity loss as part of global reforestation.



UNROOTED®

Unrooted is a sustainable drinks company that produces a range of functional shots, each inspired by Africa's legendary baobab fruit. Baobab is packed with fibre and micronutrients, giving our shots the power to naturally boost your energy levels or give your gut its daily pick-me-up.

In addition to being a nutrient-packed superfruit, baobab is also recognised as a force for good across Africa. Baobab trees grow naturally in more than 30 countries across Africa, and Unrooted's baobab supply chain today has roots in both South Africa and Zimbabwe.

- A baobab tree re-wilding program in South Africa, which plants young baobab trees in areas where the trees may be at risk from climate change.
- Unrooted sponsors the school fees for more than 60 children in Zimbabwe whose parents harvest the fruit used in Unrooted's products. Public school is not free in Zimbabwe, and Unrooted partners with its suppliers to support the families most in need in areas where other income opportunities are scarce.





OUR PLEDGE TO THE PLANET

01 We believe that sustainability doesn't stop at one milestone; our pledge to the planet is that we will constantly improve wherever we can, to become more sustainable and protect the environment around us.



ISO14001

02 Our environmental management system and site has been certified to ISO 14001 standard. Environmental sustainability is at the forefront for Radnor Hills, and we are committed to minimising our impact.



ZERO WASTE TO LANDFILL

03 We are committed to sending zero waste to landfill and are proud to have an expert team in house to facilitate this.



POWERED BY THE 'SUN'

04 Our solar farm will generate 21% of our factory's energy by the end of 2023. Our first step in self-generated renewable energy. Follow our socials for updates.

VISIT OUR WEBSITE TO LEARN MORE



High in the hills of mid-Wales, you'll find our family farm. We're the fifth generation of the Watkins to live and work here, but the first to share our exceptionally pure spring water with the world. It's here, nestled in the Welsh countryside, where great ideas come to life. Our state-of-the-art factory combines only the best ingredients with our Welsh spring water offering our customers a wide variety of the best tastings soft drinks Wales has to offer.

2023 marks our first steps in self-generated renewable energy, 21% of our factory's total energy will be generated by our solar farm. This forms part of 'our pledge to the planet,' an ongoing commitment to invest in ourselves for the future.

We are a proud family run independent company and we create everything from our zero to landfill site. We believe that sustainability doesn't stop at one milestone; our pledge to the planet is that we will constantly improve wherever we can to become more sustainable and protect the environment around us.

"Our site is in a very under populated area, the water is able to filter naturally through layers of rock to achieve its exceptional taste and purity. As you enjoy one of our products you will be consuming one of the natural wonders of Wales." William Watkins.

For any more information please feel free to contact our team - marketing@radnorhills.co.uk or have a look our website - www.radnorhills.co.uk



FOODSERVICE SOLUTIONS

TOGETHER LET'S MAKE IT HAPPEN

MOVING TOWARDS PLANET FRIENDLY FOOD



We use 100% GB potatoes from certified **Good Agricultural Practice** growers

We are trialling **NEW regenerative practices** at our Farms of the Future



We send **Zero Waste** to landfill

100% of our packaging is designed for **recycling**



We are committing an additional **£300,000 to Family Fund**, bringing our total donation to £1.3 million

1.3 million meals donated to FareShare since 2020



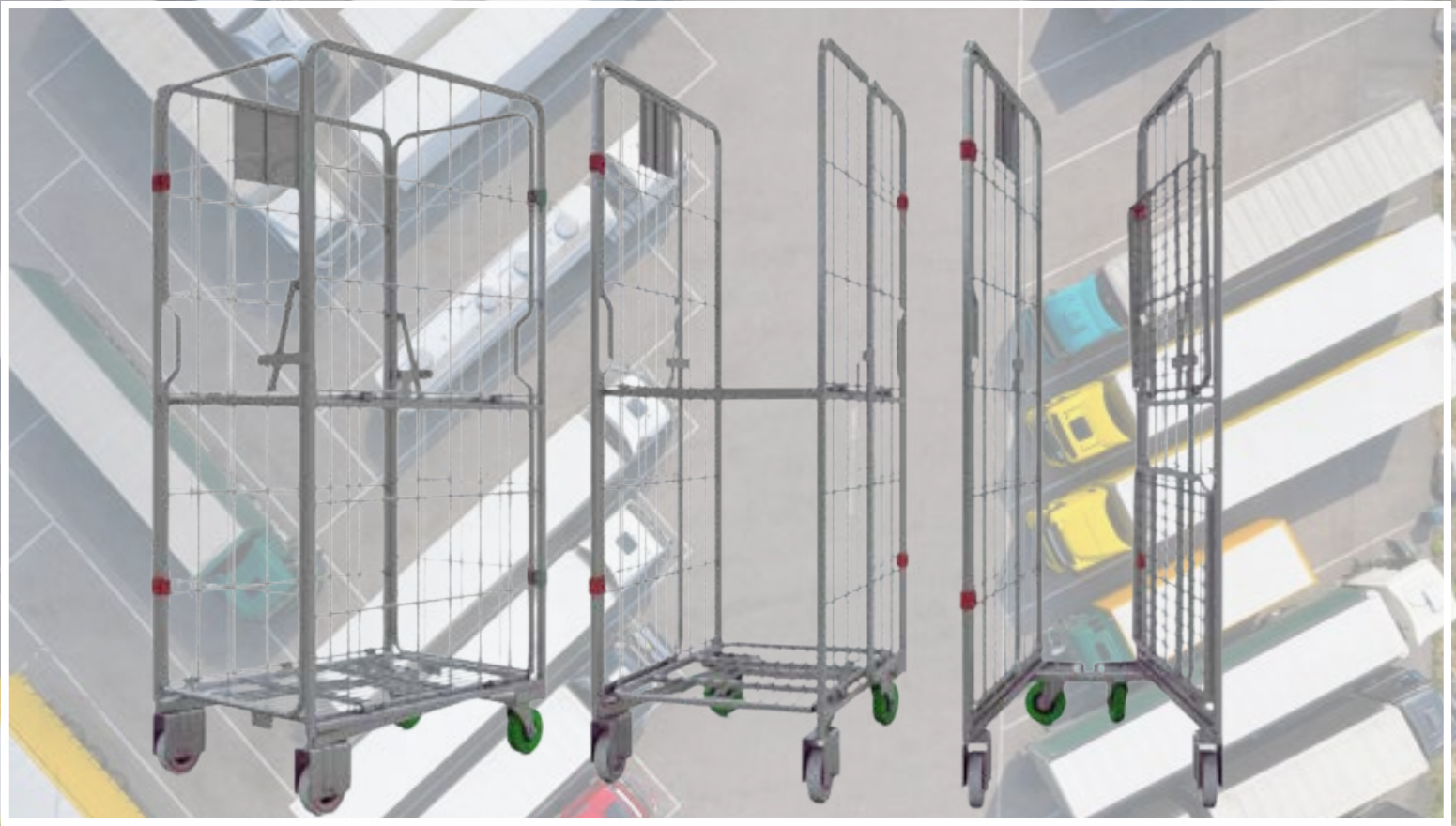
To discover more visit: www.mccainfoodservice.co.uk

FURTHER INSPIRATION

[@McCainFoods_B2B](https://twitter.com/McCainFoods_B2B)

[@mccainfoodserviceuk](https://www.instagram.com/mccainfoodserviceuk)

www.mccainfoodservice.co.uk



Development of new cages, taking steps to reduce pallet wrap.

Since 2010, Warehouse teams have picked and stacked products into cages with two sides, using shrink wrap to keep loads steady.

From 2021, Bidfood has been working on designing a new door which can be fitted to the old cages and a new cage with 4 doors. These new cages will not need for shrink wrap. They will also be more steady and have safe features to reduce accidents and make life easier for warehouse teams and drivers. The new cages are currently being trialed and will roll-out in phases across sites.

Benefits of the new cages:

- ✓ Less wrap being used so less recycling and plastic use
- ✓ Time savings as cages won't need to be wrapped
- ✓ More space on the loading bay, without a line of cages waiting to be wrapped
- ✓ Reduce Accidents
- ✓ Can be nested for storage, rather than lifted and stacked

Bidfood is also reducing the amount of pallet wrap per product picked. They have been working closely with suppliers to gradually reduce the thickness of the product without comprising on operational efficiency. Bidfood successfully moved to a 5.5micron film.



FORWARD ON CLIMATE

Morpeth is our first GB site to become certified as carbon neutral



Our teams across all our manufacturing sites in GB are committed to making improvements to daily operations that will help accelerate our carbon reduction journey. There are big and small changes taking place every day that are helping us reduce our emissions. Earlier this year our Morpeth site in Northumberland became certified as carbon neutral, which means there is no net release of CO2 emissions into the atmosphere as a result of our operations at the site.

Did you know? Morpeth, like all our other GB sites, has been powered by 100% renewable electricity for over 10 years. This has resulted in a 47% reduction in our carbon footprint since 2010.



FORWARD ON WATER

Accelerating action on water



At last week's UN 2023 Water Conference we announced that we'd joined 50 other companies in the 'Open Call to Accelerate Action on Water'. Through an initiative from the United Nations Global Compact, CEO Water Mandate and others we are calling for action on collective positive water impact. Alongside The Coca-Cola Company we are committed to addressing local water challenges and improved watershed health, and this pledge is a further step on the action we are taking towards water security for all. For more information visit United Nations Global Compact and www.wateractionnow.org.

We are calling for

WATER ACTION NOW

www.wateractionnow.org



Thank you

Consider the environment.

Do you really need to print this bulletin?

If you have any questions about this bulletin, please reach out to csr@elior.co.uk